

2015 Wireless order form

EXCeL LONDON

Valid from 1st January - 31st December 2015

Wireless Internet Connection (WLAN)

Quantity

Cost

Internet Access for your laptop via the ExCeL London Wireless LAN (802.11a/g/n)

We provide: 1 x Username and Password for 1 user only

You require: Suitable, working, WiFi capable device with Wireless LAN Card for 1 user only (inc. drivers/utilities)

Per User Upgraded Wireless Internet Connection (WLAN) daily £31

Wireless Hotspot (HOTSPOT 20)

£550

Internet Access for your laptop via the ExCeL London Wireless LAN (802.11a/g/n)

We provide: 1 x Username and Password for 20 concurrent users

You require: Suitable computing device with Wireless LAN Card (inc. drivers/utilities)

Wireless Hotspot (HOTSPOT 30)

£823

Internet Access for your laptop via the ExCeL London Wireless LAN (802.11a/g/n)

We provide: 1 x Username and Password for 30 concurrent users

You require: Suitable computing device with Wireless LAN Card (inc. drivers/utilities)

Wireless Hotspot (HOTSPOT 40)

£1,098

Internet Access for your laptop via the ExCeL London Wireless LAN (802.11a/g/n)

We provide: 1 x Username and Password for 40 concurrent users

You require: Suitable computing device with Wireless LAN Card (inc. drivers/utilities)

5GHz USB Adaptor Hire

£62

Internet Access for your laptop via the ExCeL London Wireless LAN (802.11a/g/n)

We provide: 1 x 5GHz 802.11a/n USB network adaptor

You require: Suitable computing device with 1 spare USB port and CD Drive
(please note the adaptor is subject to a £40 charge if not returned)

WIRELESS SERVICES CANNOT BE FULLY SUPPORTED IN THE PRESENCE OF INTERFERENCE

Our wireless system is compatible with 802.11a/g/n, however to ensure you have the best and most efficient experience with our wireless network please make sure you use a device that operates on the 5GHz frequency (802.11a/n), as this is less affected by the type of interference found in an exhibition space.

VAT number

SUB TOTAL
(excluding VAT)

20% VAT

TOTAL
(including VAT)

We do not accept American Express or Diners Card

Wireless Acknowledgment

(orders will not be accepted without an authorised signature below)

- ExCeL London deliver wireless network services (Wi-Fi) using our leading-edge infrastructure. We deliver the very best possible wireless connectivity, given the prevailing environmental conditions throughout the venue.
- All wireless services, regardless of location or service provider, are susceptible to Interference. This can lead to loss of connectivity, slow network traffic and poor performance.
- Currently, wireless technology is not capable of providing a guaranteed level of service (without a strictly enforced policy that maintains a clean airspace) in a challenging event environment which is affected by sources of interference that vary from event to event.
- Wireless services cannot be fully supported in the presence of interference.
- We will ensure that all of the ExCeL London wireless infrastructure is fully functioning, but cannot support beyond this point.
- Alternative fully-supported, cabled services are available from our standard order form.

I acknowledge and accept that any ordered wireless services are subject to interference and cannot be fully supported. Refunds will not be considered due to the effect of interference.

Authorised Name:

Authorised Signature:

Company Name:

Please contact us if you have not received confirmation of your order within 7 days

Summary of Terms This order is accepted on the understanding that full IT & Communication Terms and Conditions apply (available upon request)

- Orders must be accompanied by full payment inclusive of VAT in Pounds Sterling.
- Debit/Credit Card details are required as security against call charges and/or loss or damage to IT & Communications hire equipment for which they are liable upon receipt until they are safely returned.
- American Express and Diners Card will no longer be accepted as a payment method.
- Delivery of orders cannot be guaranteed unless received 14 days before event tenancy.
- Orders accepted after the cut-off date (14 days before tenancy) attract a 20% surcharge per service. Orders accepted during tenancy attract a 20% surcharge PLUS an additional £100 surcharge per service.
- ExCeL London - IT & Communications will not be liable for any consequential or other direct or indirect loss suffered by the Customer howsoever caused.
- Refunds will only ONLY be given if written cancellation is received not less than 14 days prior to tenancy (Subject to an administration charge).
- Power and power distribution are not included, nor provided by IT & Communications.
- Connection to the ExCeL London network (LAN) will only be allowed if the customer is in accordance with the IT & Communications Connection Policy.

Event / Exhibitor Details

Event Name:..... Event dates:.....

Stand Number / Room Name:..... Exhibitor Stand Name:

NOTE: It is your responsibility to advise us of changes to stand numbers or locations. Any associated remedial work will attract additional charges.

Invoice Details

These are the details as they will appear on your invoice (this cannot be changed at a later date)

Title:..... First Name: Last Name:.....

Job Title:..... Company:.....

Address:

Country: Postal/zip code:

Order Contact Details

We require contact details so we can contact you about your order

Title:..... First Name: Last Name:.....

Job Title:..... Company:.....

Telephone:..... Fax:.....

Email:..... *Important service information will be sent to this address*

Payment Details

All orders must be received with full payment AND credit/debit details

Credit / Debit Card details are required as security against all call charges and/or loss or damage to IT & Communications hire equipment. Any unpaid balance will be debited from this card. **Your order will not be accepted without this information.**

Card Number: Start Date: Expiry Date:

VISA Mastercard Other

Issue:

Security Code:

Cardholders Name: Cardholders Signature:

Address:

Country: Postal/zip code:

Payment Method: Please debit my card
 Bank Transfer (Confirmation enclosed)
 Cheque made payable to LIEC (enclosed)

ExCeL London - IT & Communications Bank Details
Barclays Bank PLC
London Corporate Banking,
PO Box 15161
50 Pall Mall
London, SW1A 1QA
Sort Code: 20-65-82
Account Number: 20971189
International Customers may require the following:
IBAN: GB95BARC20658220971189
BIC/SWIFT Code: BARCGB22

ExCeL Event Services:

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e: itc@excel-london.co.uk

we take every event to heart